Ray Ev, Inc.

6400 Variel Avenue, Woodland Hills, CA 91367
(818) 610-0609 ~ Fax 610-0621

PHONE-IN ORDERS

To ensure the accuracy of any order, the information should be written up and faxed, mailed or dropped off to us. When necessary to phone in an order, confirmations should be sent immediately to insure accurate measurements were given over the phone properly marked as a confirmation to avoid duplicates. RAY EV WILL NOT ACCEPT ANY RESPONSIBILITY FOR SIZES, QUANTITIES, PATTERNS, ETC. FOR ANY ORDER PLACED BY PHONE AND NOT CONFIRMED IMMEDIATELY. Your signature below confirms your acceptance of the contents of this letter and releases us from any liability or responsibility for errors, should they occur, on orders placed by phone, by you or by your representative, without a written confirmation before production is started on the product.

Signature:_____

ORDER INSPECTIONS

All shipped and delivered orders will have a copy of the order in the box and should be checked out immediately upon receipt of the shipment/delivery. If an error is made and the contents of the box do not match the order, of course, we will correct the order as fast as possible. THE ORDER IS TO BE RETURNED TO US FOR NECESSARY CORRECTIONS. WE WILL NOT ACCEPT CHARGEBACKS FROM ANOTHER SOURCE.

DELIVERY RELEASE

If you are on our delivery route and have requested Ray Ev, Inc to make deliveries to your place of business or to a designated location during times when there is no one present to receive and sign for the merchandise, you must assume all responsibility should any of the merchandise be missing, stolen or damaged. Ray Ev prefers to deliver at a time when the merchandise can be received and signed for. By signing below, you completely understand that you are assuming ALL responsibility and will not request Ray Ev, Inc to replace or remake the item(s) at Ray Ev's expense.

( ) Ray Ev to deliver only to my place of business during normal business hours and obtain signature for merchandise.

Signature_____

Print Name_____

Dated:_____

Company Name:_____

City/State:_____